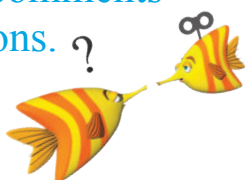# SeaCHat

with SE/A Consumer Health Coordinator
Terri Ottosen

Available one scheduled day per month
and anytime the Consumer Health Coordinator
is in the office.

Ask questions, make comments
and/or suggestions. ?

Pre-scheduled SeaCHat dates
will be posted on the
SEA Currents blog
nnlm.gov/sea/newsletter

AIM: ConsumerHlt

MSN Messenger:
tottosen@hshsl.umaryland.edu

Yahoo: consumerhlt@yahoo.com

Google Talk: terri.ottosen

National Network of Libraries of Medicine,
Southeastern/Atlantic Region
(NN/LM SE/A)
nnlm.gov/sea

eaCHat Etiquette

- Introduce yourself.

- Be polite.

- Don't worry about correcting typographical errors. They are expected, and can actually be quite humorous. If you proofread everything you type, you will be too slow, and any reply may be out of context by the time you push the "enter" key.

- Don't use sarcasm - it may be misinterpreted. Remember that people cannot see your facial expressions in an online environment.

- Plain text may not always express the tone of the comment, which is why abbreviations, acronyms and emoticons are used to clarify how things are said.

- Don't use all capital letters. It is considered "yelling" and rude.

- Set an away message when you need to leave your computer and/or the discussion.

- Remember to change the setting when you return.

- Say goodbye.

Some Common Chat abbreviations

AFK	Away from keyboard
BRB	Be right back
GMTA	Great minds think alike
HTH	Hope this helps
IMHO	In my humble opinion
K	OK
LOL	Laughing out loud
NP	No problem
PM	Private Message